Chateau Park Homeowners Association

WWW.CHATEAUPARKHOA.ORG

May – 2020 - Greetings Fellow Homeowners! Here is an update on what is going on at Chateau Park:

<u>Pool Area</u> Although the pool area is closed by the county due to COVID-19, we are pleased to advise you that the pool deck has been resurfaced and bathrooms have been remodeled. This work was approved and scheduled prior to the closure and funds were set aside for these projects. Cameras have also been installed and pointed towards the entrance to the pool facility and the restrooms. Along with the key card system, this will help identify vandals and prosecute them accordingly. As owners, we have to pay anytime the bathrooms, pool equipment, pool furniture, etc. are destroyed. The Board will be discussing a plan on how to reopen the pool facilities once the officials announce the greenlight to reopen. The plan will include cleaning procedures, potential shortened hours, etc. In the meantime, the tennis courts are open for singles play (please take appropriate caution related to your health and safety.)

As a reminder, animals or glass are not allowed into the pool facility at any time. Any damage or abuse to the pool facilities by residents or their guests will be considered vandalism which is subject to a \$5,000 fine. Vandalism hurts us all. We have invested a lot of time and money to maintain and improve the pool and facilities for all to enjoy. This also includes the tennis court facilities. Skateboarding, roller skating, etc. are prohibited and will be considered vandalism.

Lastly, please DO NOT let anyone into the facilities without a key card or key. If they said they lost it or do not have it, they may not belong to our HOA. Everyone must have a key card or key or be with someone that has one to enter the facilities.

Canwood Corridor We continue to have an issue with people parking their cars on the freeway side of Canwood and throwing trash into the bushes including, bottles, coffee cups, papers, and assorted other trash. If you live in Chateau Park and see someone doing this, please take down their license plate number with make and model of their vehicle and advise management. We are coordinating with the City of Agoura Hills, Southern California Edison, and Caltrans to address the trash and other issues on the Canwood Freeway Corridor, that affects the entire community.

<u>Dogs</u> It is not only an HOA rule, but a county one as well: One must immediately pick up and properly discard their dog's droppings. Our community is so beautiful and this can be a great eyesore (and not to mention the smell!). If you notice the dog bags supplied by the HOA are missing, please contact the management company with the location of missing bags. As a reminder, we have two stations at Windsong and one at the tennis court area. There are trash cans as well to discard the used bags.

Parking Again, we must remind all homeowners that parking in the stamped concrete areas in front of garages is strictly prohibited. This is a fire lane and vehicles will be towed and fined for parking in this area unattended. Parking to load/unload and wash your vehicle is allowed as the vehicle will not be left unattended. Please inform your guests of this as well. If your car is parked in front of your garage unattended, and you come out and it is missing, please call Roy's Towing 805 371 4330. Please follow our simple rules and save yourself hundreds of dollars in towing fees and fines. In addition, if you are not parking two vehicles in your garage, please do not park in guest parking.

Chateau Park HOA Annual Election: As a result of the new laws passed by the California Legislature (which the majority homeowners associations were against), we are forced to spend Association money retaining lawyers to implement these new laws related to elections. As soon as the lawyers provide us the new guidelines (which have been delayed due to the COVID-19 pandemic), we will send out nomination forms and other required information.

Chateau Park "See Something, Say Something" If you see a leaky pipe, or other issue requiring Association maintenance, please let us know. While Board Members and Management review the complex, they cannot catch every issue that you as a homeowner might see. If you see an area of the complex that is not being watered or is being overwatered, please let us know. We have made a significant investment in landscaping and maintenance, and the best way to keep things green and happy is the correct amount of water.

Next Board of Directors/Annual Meeting Future Board meetings will be held virtually. Please contact the management company for more information. There will still be an Open Forum opportunity for owners to speak! Unfortunately, meeting in

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public is not an option, so all meetings will be held virtually until it is safe for everyone. If you have an issue that needs to be addressed or a concern, please contact Management, and if it is urgent, we will do a telephonic meeting to address your issue.

Assessments Chateau Park HOA is very fortunate to not have received requests from members to excuse or reduce the assessments during these trying times. Our vendors are considered essential and must continue to work to keep our Association from creating any potential claims of liability. Assessments are the only income for the Association to pay to maintain its amenities and the Board must continue to collect assessments. However, we understand that for some this may be a struggle. If you are experiencing financial distress due to the COVID-19 pandemic, please send a letter to Management and explain your situation. The Board and Management will work with you to create a payment plan.

<u>Year End Financial Review:</u> Enclosed you will find the Association's year-end financial review for 2019. This was prepared by the Certified Public Accountant of Scott Krivis and Company. Please retain these for your records.

We hope everyone is staying healthy and safe and will continue to keep an open line of communication.

Sincerely,

Your Board of Directors: Gary Mason, President and Webmaster ** Joshua Rouse, Vice President ** Sherry Lynne, Treasurer ** Tony Martinich, Secretary ** Tom Alleeson, Member at Large